

About Property Insight

General Description

Property Insight provides property information, document and map images and title-related services through a regional network of offices and operations engaged in data collection, research and electronic data delivery. Our assets include a network of title plants across 15 states and an image repository consisting of one billion document images. Our products and services help our customers quickly compile title search packages and manage open orders as they issue title insurance policies that ensure the safe transfer and financing of real property.

Property Insight History

Property Insight was established January 8, 2002 by Fidelity National Financial, the nation's largest provider of title insurance and real estate related products and services. The company was formed out of the automated title plant operations of Security Union, Chicago Title, Fidelity Title and Ticor Title. Since its inception, Property Insight has launched two enterprise-level title search and order management platforms, doubled its geographic footprint to nearly 200 counties in 15 states, and amassed a document image repository of more than one billion land records.

In 2014, the company was organized under the newly-formed entity, Black Knight Financial Services. As a member of Black Knight's Data and Analytics Division, Property Insight is unique in its offering of products capable of supporting end-to-end title operations support, from sales and customer service through title production and closing.

Data and Products

Property Insight provides information used by title insurance underwriters, title agents and closing attorneys to source and underwrite title insurance for real property sales and transfer. We maintain the following types of information:

- Publicly recorded property and loan information used by title companies and title agents to promote marketing by loan officer and real estate agent clients.
- Automated title plant indices that catalog the chain of ownership and liens and encumbrances filed against real property and property owners.
- Images of recorded land records that are indexed to property and name title chains.
- Tax information, including current assessment information; current and prior year tax payment and collection data, and related support (research) services.
- Map images, both electronic and hard-copy, showing the location of real property parcel boundaries. Some map images date back to the nineteenth century.
- Images and electronic abstracts of court judgments that may affect an owner's claim of title to real property.
- A nationwide starter image repository, made available to customers through our electronic search applications.
- Back-plant resources consisting of paper records and maps that pre-date our electronic plants. Among the most important records are the Ante-fire Track Books,

The Property Insight Brand

The four pillars of our brand define how we create value for our clients: a focus on data quality and performing technology; exemplary service and support, and the convenience of a diverse and expanding array of tools and resources.



Corporate Facts

Date established: 2002

Employees: 390

Headquarters:

601 Riverside Avenue
Jacksonville, FL 32204

President and CEO: John Walsh

Company Web site:

propertyinsight.biz

Sales: 877.747.2537

Customer Support: 877.744.3375

Financial: Revenue and earnings reported through the parent company, Black Knight Financial Services.

which lists property records for the period pre-dating the Great Chicago Fire and serve as the official public records for Cook County, IL prior to 1871.

A complete listing of data coverage by county is available at propertyinsightcoverage.com.

Search Technology and Applications

Since 2007, Property Insight clients have performed more than two billion searches using the software applications listed below:

- TitlePoint® is a Web browser-based application that links geographically-posted title plants in six states. Using TitlePoint, clients create examination-ready search packages that include property, owner and tax information, and document images. TitlePoint improves workflow by combining advanced search functionality with order management capability.
- TitlePoint Xpress® provides access to geographically-posted and grantor-grantee plants in 13 states. It employs advanced search technology that can scan up to seven databases in one query, including geographic and grantor-grantee plants, to deliver a comprehensive search package that includes a title chain, tax data, starter records, map images and documents.
- Connection Point offers Web Services / XML access to the functionality provided by TitlePoint and TitlePoint Xpress.
- OrderPoint provides order placement, management and delivery of title production and special services orders, connecting clients with local title production experts across the U.S. Available in TitlePoint, TitlePoint Xpress and at orderpointservices.com.
- Xpress Services provides access to property reports, documents and plat map images for the Greater Chicago area through an e-commerce portal that offers payment by credit card or pre-arranged monthly billing. It is located at xpressservices.biz.
- Vantage Point is a national resource that provides a searchable directory of public record data sources and professional services providers; online access to property reports available on a nationwide basis, and property research services available nationwide. Vantage Point is located at realvantagepoint.com.

Regional Operation Centers

Property Insight maintains regional operations in the following markets:

- California regional plant operations in Glendale. Home to the Western Operations team, these offices manage plant operations for geographically-posted plants in 35 California counties. In addition, plants in Arizona, Nevada and Washington State are maintained by the California operation.
- Florida plant operations in Maitland, FL. Here, the Southeast Operations team manages geographic and grantor-grantee posted plants for all 67 Florida counties, as well as plants in Alabama, Arizona, Maryland, North Carolina, New Mexico, Nevada, Tennessee and Texas. National imaging is also managed by the Southeast team.
- Illinois plant operations in Chicago. This is home to the Midwest Operations team, serving the Greater Chicago area, Northwest Indiana and Ohio. The Illinois operations support one of the nation's most comprehensive title operations, providing on-line title and tax information, court records, document images and tax maps.
- Maryland judgment operations support a judgment record plant that dates back to the mid 1980's and covers 10 major counties in Maryland.